



► 2022 SUMMER FACT SHEET



KHG a member of Kilit Hospitality Group





Opening Year	1991
Operating Seasons	Summer
Category	5 Star
Concept	Ultimate All Inclusive
Total Area	56.445 m ²
Address	Güvercinlik Bodrum

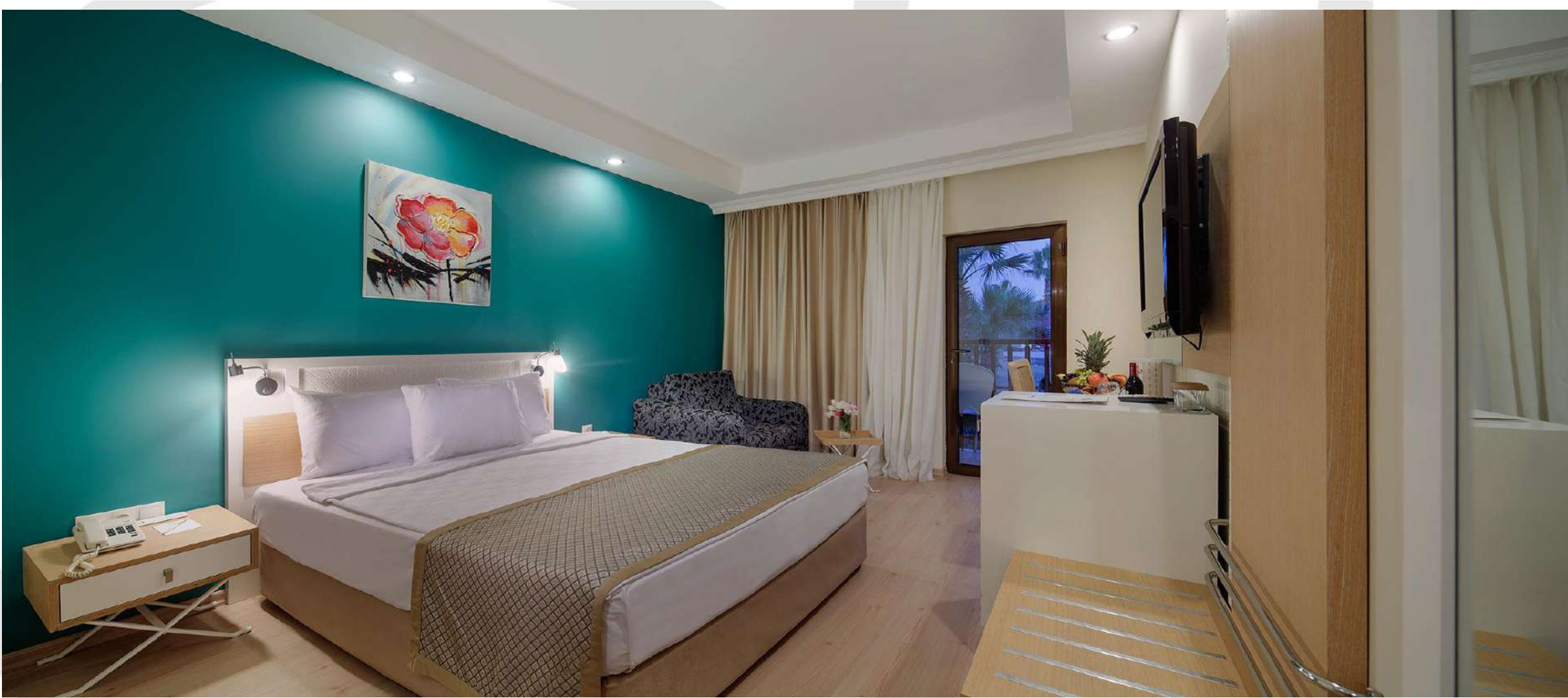
Phone	+ 90 252 374 50 10
Fax	+ 90 252 374 50 04
E-mail	info.greenbay@crystalhotels.com.tr
Official Website	www.crystalhotels.com.tr
Number of Facility Buildings	3-storey Hotel Main Building, 3-storey Annex Building
Beach Location and Length	Private, 250 m beach



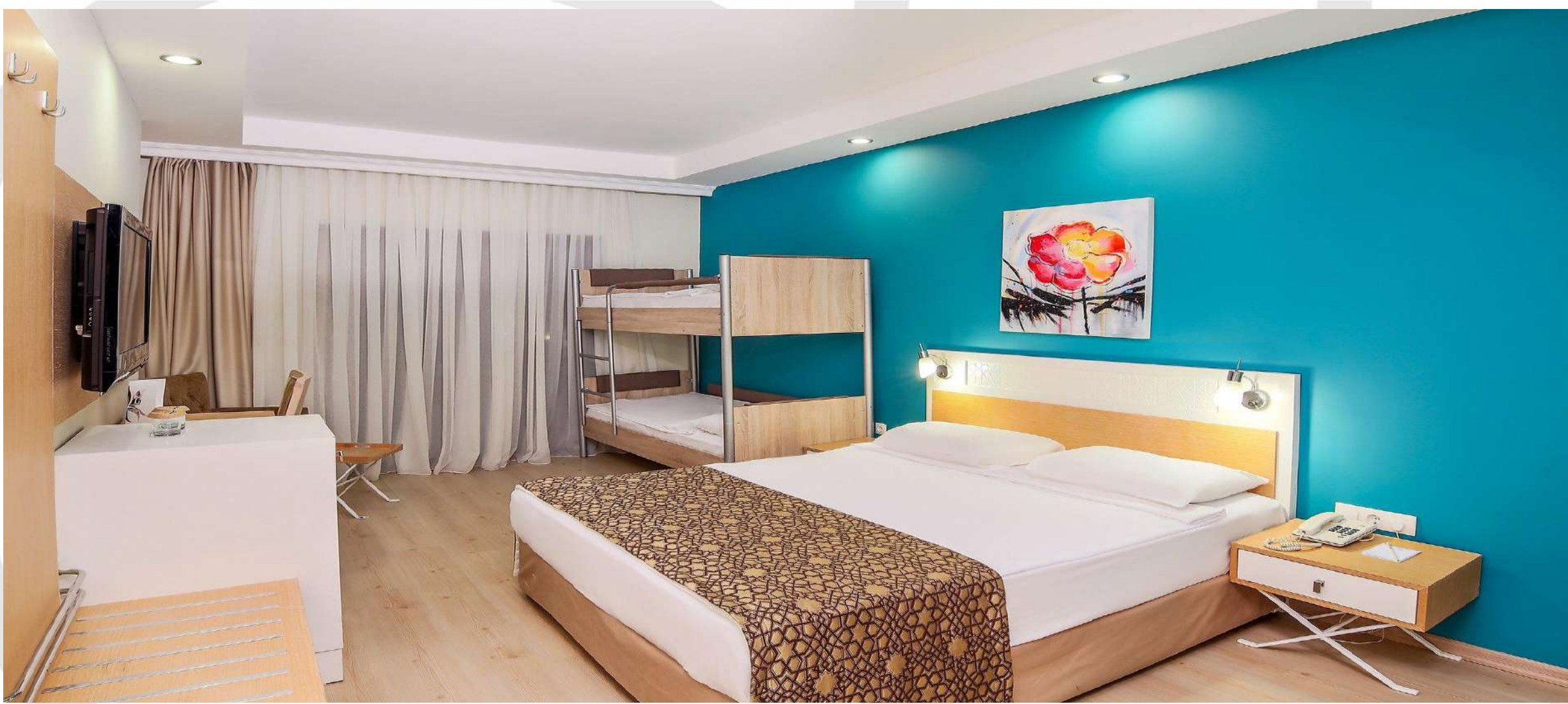
❖ ALL ROOM TYPES AND NUMBER OF ROOMS



Room Location	Standard Room	Standard Room with Bunk Bed	Large Standard Room	Family Room	Family Room with Bunk Bed
Sea / Side Sea			22		
Garden / Forest View	64	69	97	30	9



Number of Rooms	Room Location	m2	Features
64 Rooms	Located in Main & Annex building in the midst of a natural pine forest and garden. Garden View	20 m ²	Standard rooms consist of 1 bedroom, 1 bathroom and 1 LCD TV. These rooms with balconies and garden views have equipment corresponding to 5-star comfort.



Number of Rooms	Room Location	m2	Features
69 Rooms	Located in Main & Annex building in the midst of a natural pine forest and garden. Garden / Forest View	23-26 m ²	In the rooms located within the natural pine forest; there is 1 bedroom, 1 bathroom and 1 LCD TV. These rooms with balconies and garden or forest views have equipment corresponding to 5-star comfort.

❖ Standard Room with Bunk Bed Floor Plan





Number of Rooms

Room Location

m2

Features

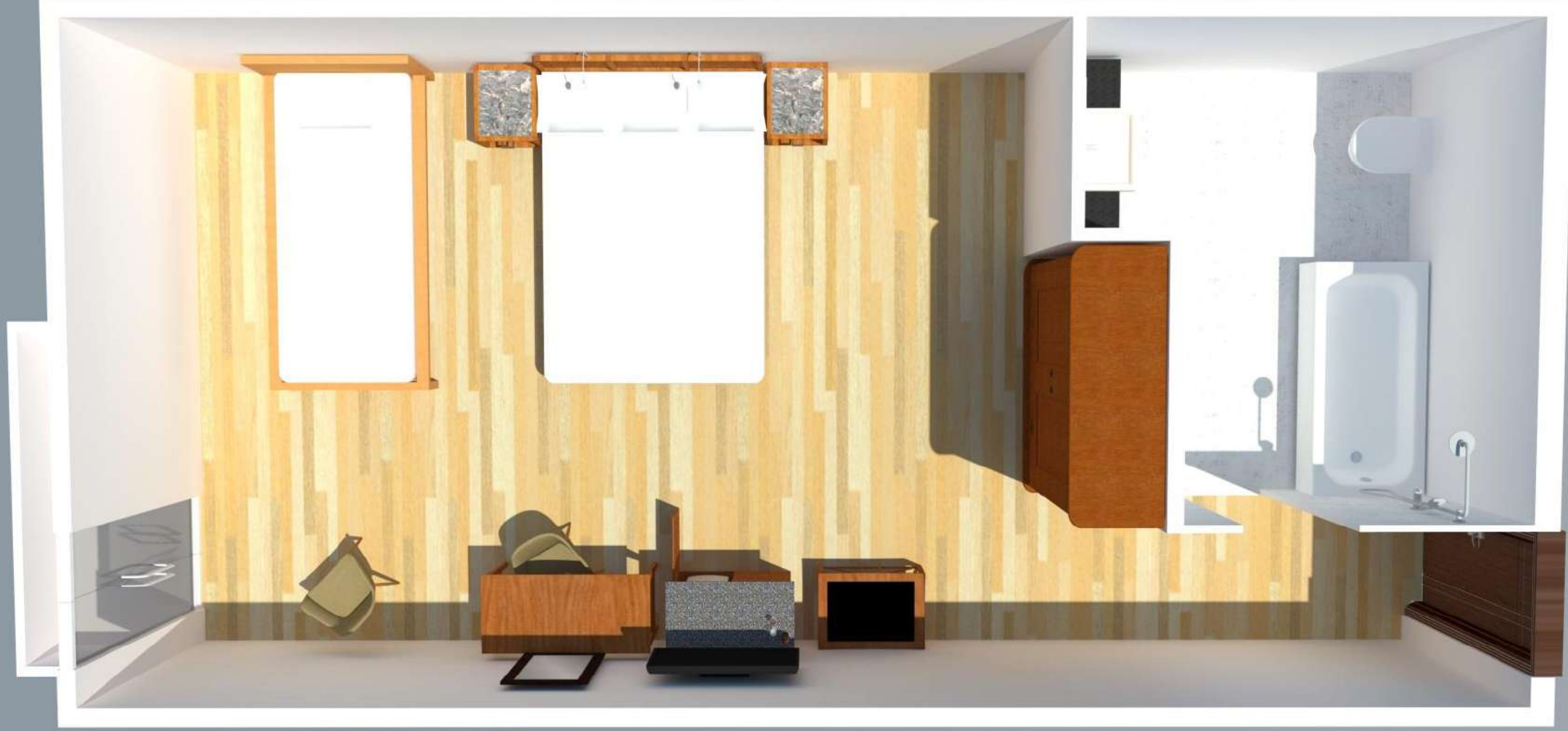
97 Rooms

In Main Building, close to sea and public areas
Garden / Forest View

23 m²

In the rooms located in the Main Building; there is 1 bedroom, 1 bathroom and 1 LCD TV. These rooms with balconies and garden or forest views have equipment corresponding to 5-star comfort.

❖ Large Standard Room Floor Plan



❖ Large Standard Room



Number of Rooms

Room Location

m2

Features

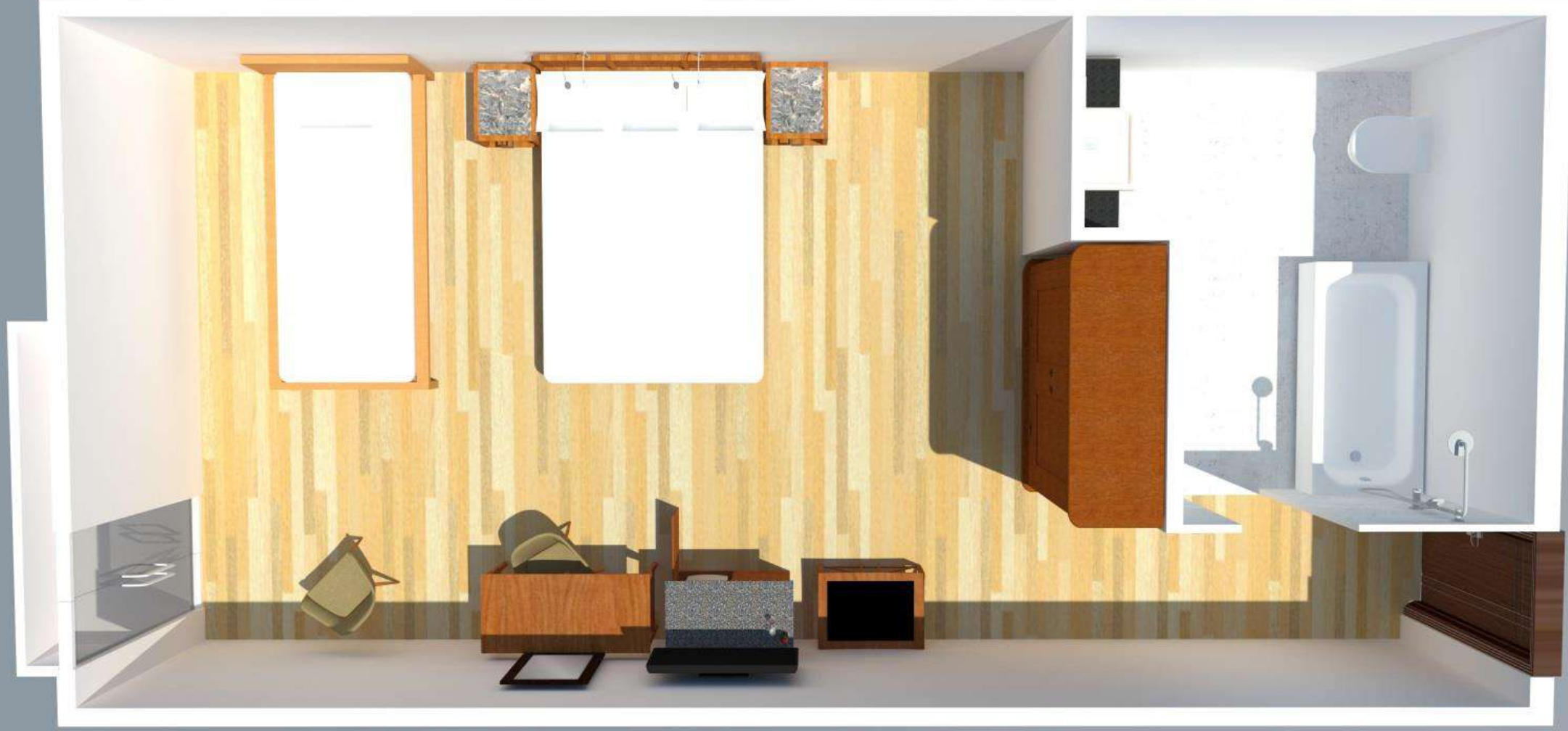
22 Rooms

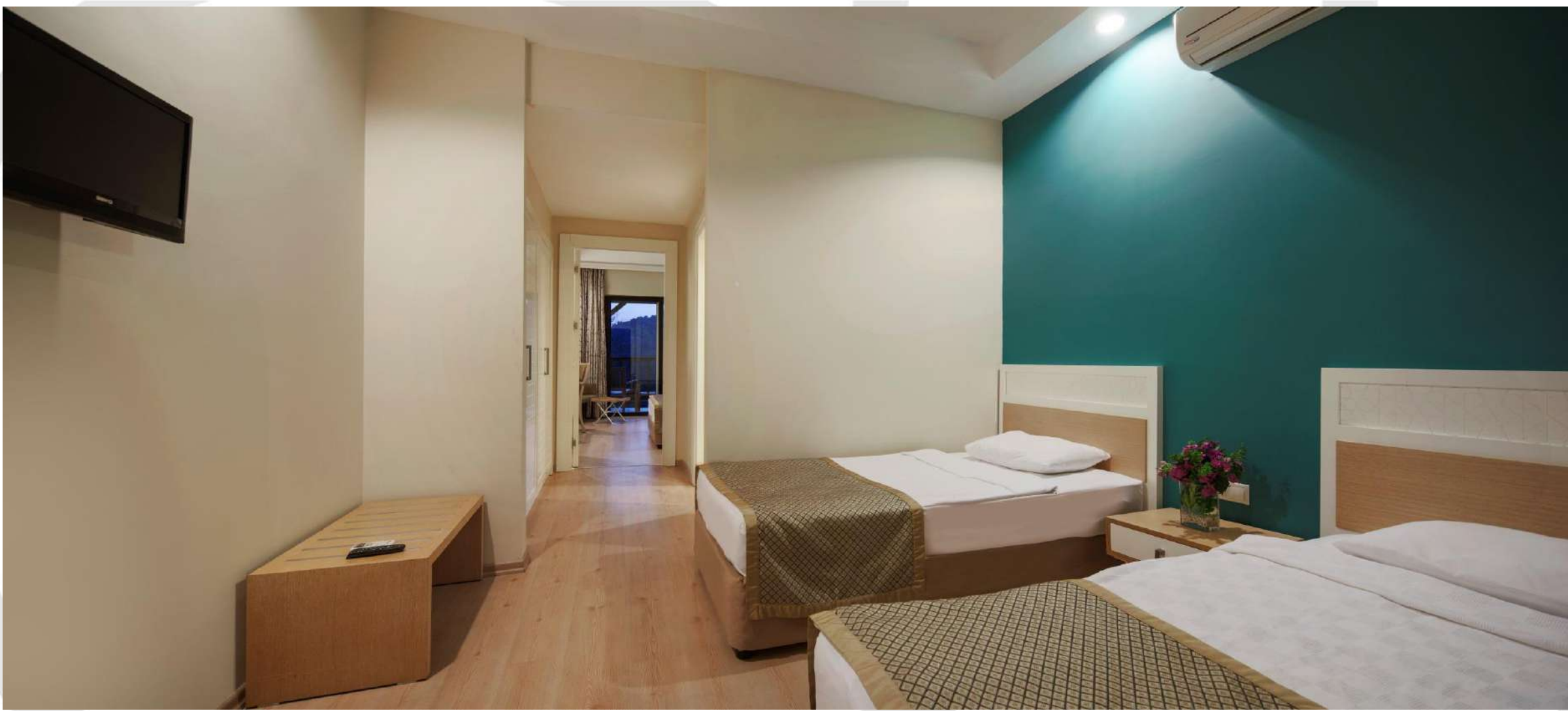
In Main Building, close to sea and public areas
Sea / Side Sea View

23 m²

In the rooms located within a pine forest and garden; there is 1 bedroom, 1 bathroom and 1 LED TV. These rooms with balconies and sea or side sea views have equipment corresponding to 5-star comfort.

❖ Large Standard Room Floor Plan





Number of Rooms

Room Location

m2

Features

30 Rooms

Located in Main & Annex building in the midst of a natural pine forest Garden / Forest View

34 m²

Family Rooms have 2 bedrooms, 1 bathroom and 2 LCD TVs. These rooms with balconies and garden and forest views have equipment corresponding to 5-star comfort.

❖ Family Room Floor Plan



❖ Family Room with Bunk Bed



Number of Rooms

Room Location

m2

Features

9 Rooms

Located in Annex building in the midst of a natural pine forest.
Garden / Forest View

34 m²

Family Rooms with Bunk Bed have 2 bedrooms, 1 bathroom and 2 LCD TVs. These rooms with balconies and garden and forest views have equipment corresponding to 5-star comfort.

❖ Family Room with Bunk Bed Floor Plan





❖ Concept Table by Room Type

Room Type	Room Service	Split / Central Air-conditioner	A la Carte Usage	2 TVs	Turn Down	Bathrobe	Slippers	Tea -Coffee Set
Standard Room	€	Split	Once *	-	N/A	-	✓	✓
Standard Room with Bunk Bed	€	Split	Once *	-	N/A	-	✓	✓
Large Standard Room	€	Split	Once *	-	N/A	-	✓	✓
Family Room	€	Split	Once *	✓	N/A	-	✓	✓
Family Room with Bunk Bed	€	Split	Once *	✓	N/A	-	✓	✓

€ = Services with extra charge

✓ = Free of charge services

NA = Non-available services

* A la Carte dinner is used once per every 7 nights of stay.

STANDARD SERVICES PROVIDED IN ALL ROOMS

Safe Box

Daily towel change

Sheets change every 2 days

Daily room cleaning (every day between 09:00 - 16:00)

Daily mini bar refill

Baby bathtub (upon request)

Baby bed (upon request)

Baby pot (upon request)

Tea – Coffee Set

STANDARD EQUIPMENT IN ALL ROOMS

Electronic Door Lock System

Large Single or Double Bed

Fire Alarm

Balcony

Electronic Safe Box

Balcony Hanger

National and International HD TV Channels

Slippers

Mini Bar

Hair Dryer

LCD TV

Make-up Table and Mirror

Music Broadcast (via TV channels)

Bathroom Amenities Set

Cartoon Channels

Free of Charge Wi-Fi Connection

WC, Shower, Bathroom

Bathroom Towels

Direct Line Telephone in Bathroom and Room

Split Air Conditioner

2022 SUMMER

❖ WE SERVE SYSTEM

❖ Ultimate All Inclusive

❖ A la Carte Service at Snack

❖ Renovated Mini Club and 2 Kids Playgrounds

❖ Renovated Mini Club Concept (between 10.00-23.00)

❖ Adult Bar and 4.8 Feet Bar

❖ Daily Mini Bar Refill with New Contents

❖ New Sunbathing Area on the Beach



FEATURED INNOVATIONS-1



2022 SUMMER

❖ WE SERVE SYSTEM

❖ Renovated Rooms

❖ Renovated Open Buffet Concept (Baby Corner, Vegan, Diet, Gluten Free Buffets, Local Turkish Dishes)

❖ Sparkling Wine and 3 Kinds of Fresh Fruit Juices at Breakfast

❖ A la Carte Restaurants with New Contents

❖ Burger Station

❖ Beer House Concept

❖ Ice Cream and Fruit Corner



FEATURED INNOVATIONS-2



▶ 2022 SUMMER

❖ WE SERVE SYSTEM

▶ ❖ Adult Only Area at the Restaurant

▶ ▶ ❖ Adult Only Area at the Beach

▶ ▶ ▶ ❖ 24 Hour Food and Beverage Service

▶ ▶ ▶ ▶ ❖ Hot Setup in Rooms

▶ ▶ ▶ ▶ ▶ ❖ Detox and Cocktail Corner

▶ ▶ ▶ ▶ ▶ ▶ ❖ New Patisserie Concept

▶ ▶ ▶ ▶ ▶ ▶ ▶ ❖ A la Carte Breakfast



▶ FEATURED INNOVATIONS-3 ◀





(Aged 0 – 2)

- ▶ ❖ Children's open buffet corner for our little guests
- ▶ ❖ Food preparation units for our little guests
- ▶ ❖ Carefully selected healthy small food
- ▶ ❖ Separate mini club services for ages 4-12 and 13-17
- ▶ ❖ Baby Corner



▶ 2022 SUMMER



@crispykidsworld

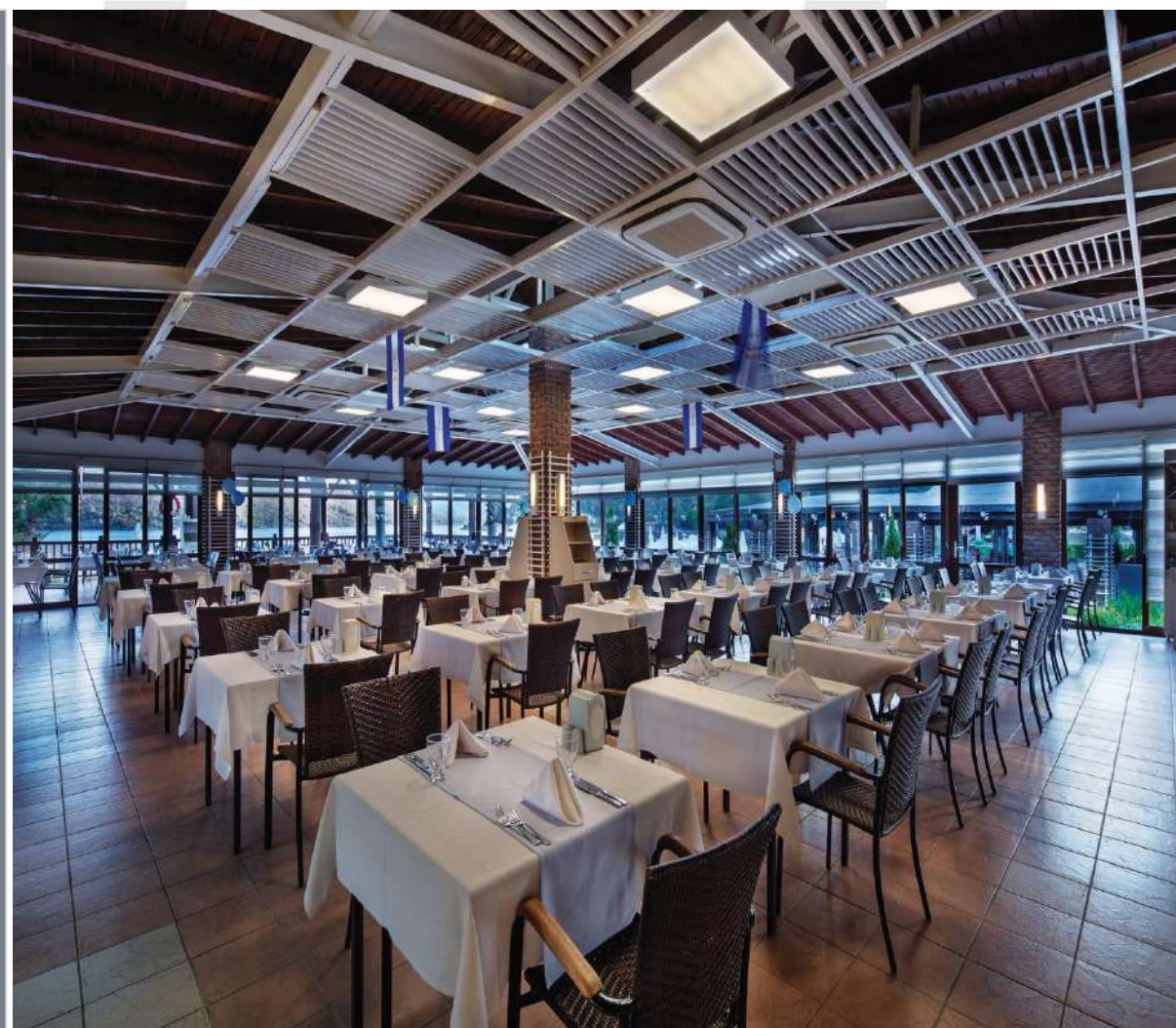
**BABY
CORNER**

▶ FEATURED INNOVATIONS-4 ◀





❖ RESTAURANTS



Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Main Restaurant	Open Buffet	Breakfast Lunch Dinner	07:00	11:00	800	Central	<i>Special time arrangements for you for a comfortable dining experience.</i>
			12:30	14:30			
			18:30	21:30			



❖ RESTAURANTS



Outlets	Concept	Concept Details	Service Hours	Capacity	Music	Info
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Mini Club	Kids Open Buffet	Lunch	12:00	14:00	Central	<i>Without Reservation</i>
		Dinner	18:00	20:00		<i>Free of Charge</i>

EAT ✦ **NON STOP**
enjoy your meal



Outlets	Concept	Concept Details	Service Hours	Capacity	Music	Info	
Crystal Snack Restaurant	Night Meal	Night Snack Restaurant	21:30	07:00	250	Central	<i>Food service from Dinner until Breakfast</i>

❖ A LA CARTE RESTAURANTS



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Fish A la Carte

A la Carte

Seafood Cuisine

18:30

21:30

50

Central

*With Reservation
With Extra Charge*

Turkish A la Carte

Turkish Cuisine

*With Reservation
Free of Charge*

❖ A LA CARTE RESTAURANTS



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Italian A la Carte

A la Carte

Italian Cuisine

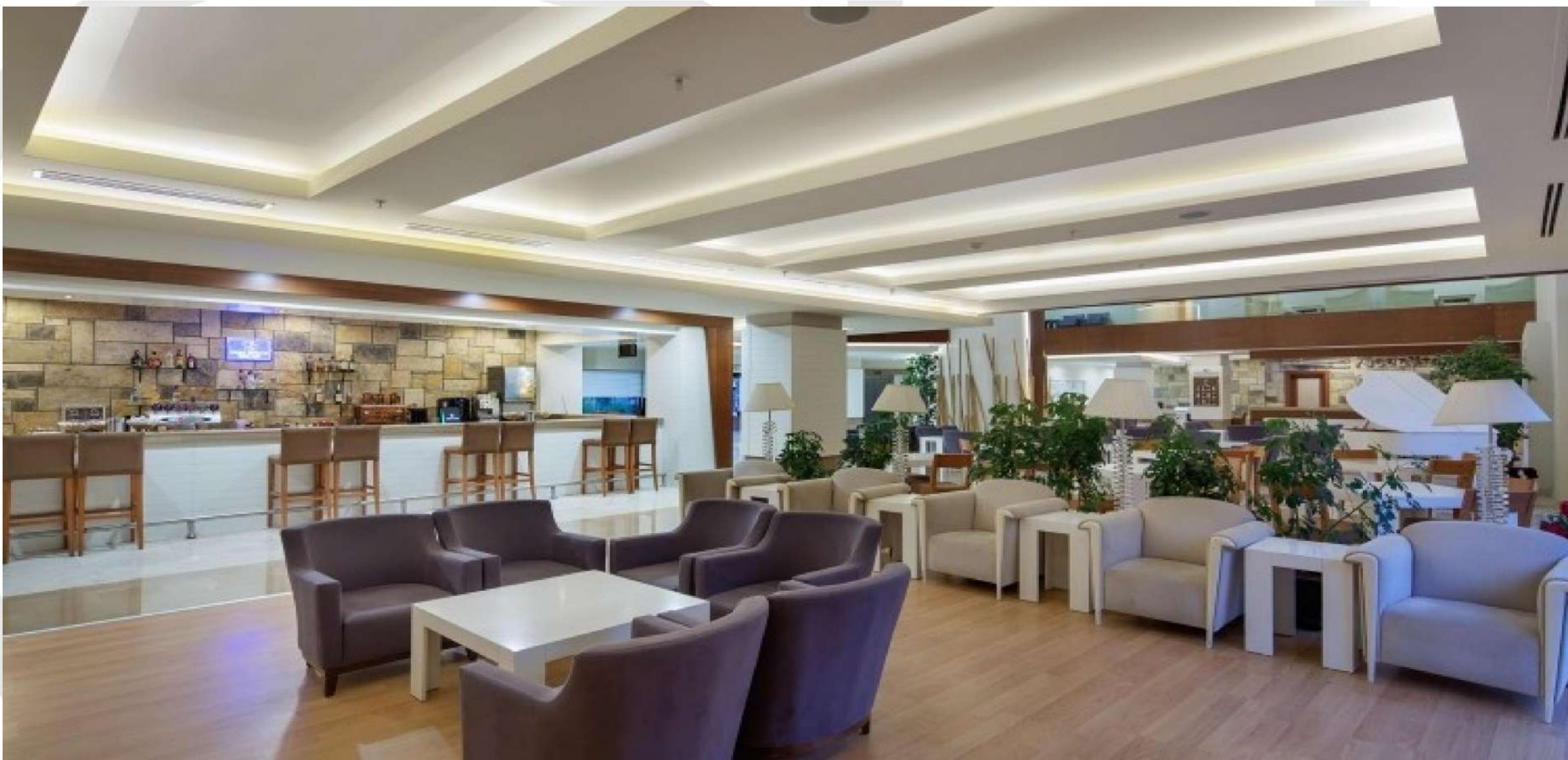
18:30

21:30

50

Central

*With Reservation
Free of Charge*



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Lobby Patisserie

Patisserie

Crystal Patisserie

11:00

23:00

100

Central

Bakery Offerings, Cake Varieties

4.8 Feet Patisserie

❖ SNACK RESTAURANTS



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Crystal Snack Restaurant

Snack

Food Service

11:00

18:00

300

Central

Fast Food Service

Gözleme House

Gözleme

11:00

17:00

Various Kinds of Handmade Gözleme



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Relax Garden

Snack

Ice Cream

11:00

18:00

100

Central

Ice Cream, Waffle and Fruits

Waffle

Fruits



❖ BARS



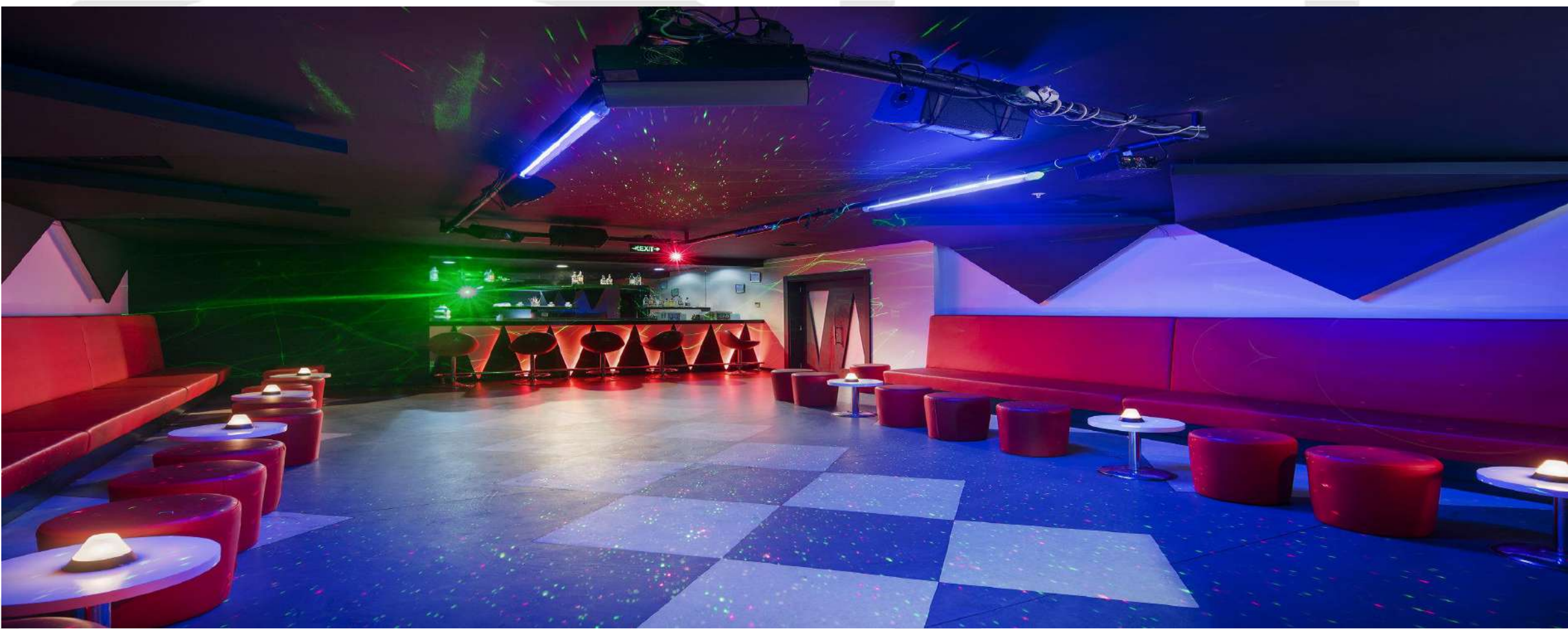
Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Lobby Bar	Beverage	Beverage Menu	10:00	00:00	300	Central	<i>Local and Imported Alcoholic and Non-Alcoholic Drinks and Hot Drinks</i>
Beach Bar		Beverage Menu	10:00	00:00			<i>Local Alcoholic and Non-Alcoholic Drinks and Hot Drinks</i>



Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Clam Bar	Beverage	Beverage Menu	10:00	18:00	200	Central	<i>Local Alcoholic and Non-Alcoholic Drinks</i>
Adult Bar		Beverage Menu	10:00	18:00	90		<i>Local Alcoholic and Non-Alcoholic Drinks and Hot Drinks</i>



Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Vital Bar		Beverage Menu	10:00	18:00	15		<i>Herbal Teas and Fruit Juices</i>
Frozen & Detox Bar	İçecek	Detox Bar Menu	10:00	18:00	100	Central	<i>Healthy Drinks with Ice Cream Made from Fresh Vegetables and Fruits and Hot Drinks</i>
Lagoon Bar		Beverage Menu	10:00	18:00	50		<i>Local Alcoholic and Non-Alcoholic Drinks and Hot Drinks</i>



Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
4.8 Feet Bar	Beverage	Beverage Menu	24 Hours		350		<i>Local and Imported Alcoholic Drinks and Hot – Soft Beverages</i>
Beer House		Beverage Menu	10:00	18:00	100	Central	<i>Beer Varieties</i>
Triangle Disco Bar		Beverage Menu	23:00	02:00	50		<i>Local Alcoholic and Non-Alcoholic Drinks</i>



❖ SPECIAL DAYS & ORGANIZATIONS



FREE OF CHARGE SERVICES

Special service for honeymoon couples; fast check-in, sparkling wine, fruit basket, themed room decoration, A la Carte reservation on an evening of your choice (with special table decoration) and breakfast service to the room on your preferred date, room upgrade to a higher category depending on the availability of the hotel, special setups, flowers and special designed gifts in the room.

** In order validate the package, the date of marriage registration shall not be more than 6 months prior to arrival (based on check-in date). It is mandatory to submit the marriage certificate during check-in.

SERVICES WITH EXTRA CHARGE

For guests with a birthday; celebration card, wine, fruit plate, decorated table in the restaurant are offered free of charge, cake presentation on birthdays subjects to **extra charge**.

For guests with wedding anniversary; celebration card, wine, fruit plate, decorated table in the restaurant are offered free of charge, cake presentation on anniversary subjects to **extra charge**.

L&H Ultimate All Inclusive Concept

Local & Healthy Ultra All Inclusive

- Food products are predominantly selected and presented by adhering to the original local area.
- Local regions are stated by labels during presentations ("Cream", "Cheese" etc.)
- Gluten-free bread and healthy wheat-produced dough product options are offered.
- Healthy and natural products are mainly used in children's and baby buffets.
- Detox menu includes carefully selected vegetables and fruits, which turn into healthy drinks.
- Fried products containing refined trans fat are not presented. Healthy cooking methods are kept in the forefront during food production throughout the facility.

LOCAL  **HEALTHY**
food & drinks



WE  **SERVE**
you enjoy

Dear Guests, we've prepared a new open buffet system to completely eliminate contact with food serving and service equipment.

Our Kitchen Chefs will serve the delicious food prepared for you on open buffets without touching it by means of "**WE SERVE**" system within the social distance rules.

WE  **SERVE**
you enjoy

FOOD & BEVERAGE SERVICES

Standard Free of Charge Services

Standard Free of Charge Services

Traditional Palace Sherbet and Cezerye as a Welcome Treat

24-hour beverage and food service

Table service in all outlets

Dietary food at the Main Restaurant

Mini bar (refilled daily)

Vegetarian food at the Main Restaurant

Beverage service included in the concept at Lunch and Dinner

Local themed food at the Main Restaurant

All-day Snack restaurants serving grill varieties, pizza, pide, hamburger and similar snack foods

Kids Buffet in Mini Club

Breakfast, lunch and dinner servings with open buffet concept in Main restaurant

Ice Cream Service

Fresh daily bakery products served in patisseries

Seasonal Fruits Service

International Local Coffee varieties

Waffle service

Various handmade foods served in Snack Restaurants

Gözleme service

Fresh squeezed fruit juices at breakfast

FOOD & BEVERAGE SERVICES

Standard Free of Charge Services

Standard Services with Extra Charge

Welcome Offerings	Energy drinks
A 'la Minute food production in some units	All bottled alcoholic products, all special local and import wines and champagnes, Premium alcoholic beverages (10 and 12 + years old aged VSOP, XO Cognacs)
Special section for families with children in the Main Restaurant	All wine, champagne and special meals at A la Carte Restaurants orders are served for an extra charge. (Excluding Table Wine)
Fresh cut fruit and charkuterie served at the buffet	24-hour Room Service
Fresh daily bakery products	Special meals and events organized in certain locations of the facility
Special beverage menu for all bars	Special day celebrations (Wedding Anniversary and Birthday cakes)
A la Carte Restaurant usage for once for every 7 nights of stay	All A la Carte Restaurants for stays of 6 nights or less
Thematic buffet presentations, including Turkish cuisine once a week	



Mostly sand and pebble beach
3 wooden piers,
WC, beach and dock showers
Locker cabins
Lifeguards on duty throughout the day
No-Smoking zones on the beach

❖ BEACH AREA AND SWIMMING POOLS



Beach bar and Pier bar services. Poolside and beach umbrellas,
sunbeds, beach towel service



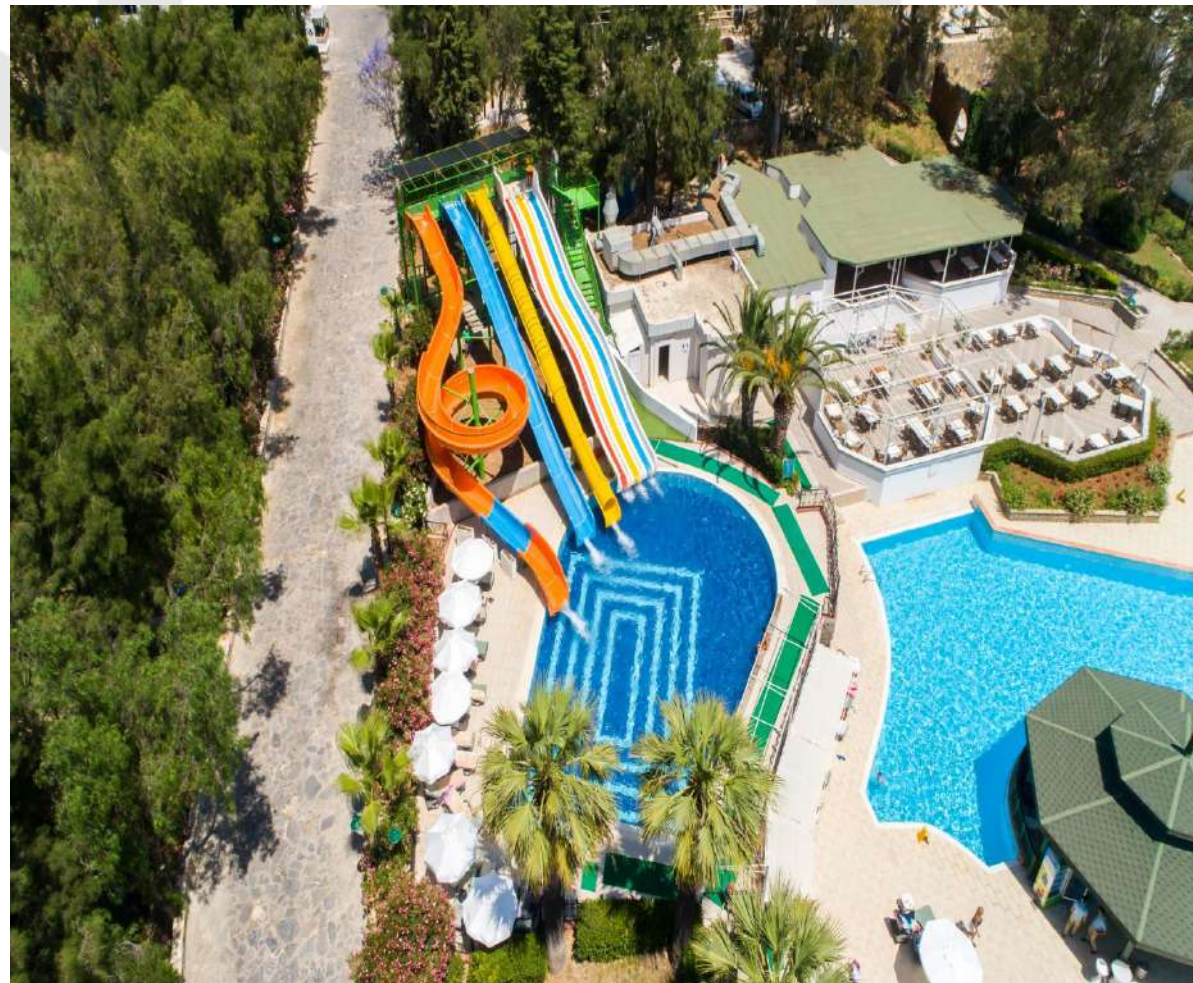
"Green Bay" Aquapark with an area of 500 m² is an exclusive facility, offering 4 types of slides.



Aquapark concept available at the Mini Club area for little guests. Moreover, a renovated mini club and playground in 2022.



❖ SWIMMING POOLS



SIZE LOCATION

Main Pool	440 m ²	Between the Main Building and A la Carte restaurants
Aqua Pool	110 m ²	Next to the Main Pool

All pools are closed between 19:00 and 07:00 due to cleaning works and guest safety.



All pools are closed between 19:00 and 07:00 due to cleaning works and guest safety.

SIZE

LOCATION

Adult Pool (16+)

330 m²

Behind the Main Building, beachside



❖ CRISPY KIDS WORLD



For our little guests ... We have created great opportunities so that they can enjoy their holidays to the fullest in an unlimited and freely way. All-day activities, Crispy Mini Club, games, designated pool, food and beverage services for children and young people aged 4-12 and 13-17. We have prepared many activities where they can make new friends, improve themselves, get enough of games and fun. Our kids club staff, to whom you entrust your most precious ones, show our little ones all the care they deserve and constantly watch over them. We know that the kids club is the most important department that does not admit mistakes, and for this reason, our kids club personnel in all our facilities with the concept of "Child and Family Friendly Hotel" host our little guests with this awareness. Because we know that if our little guests are happy, their families are happy too. Come and present your children a fun, adventurous and unforgettable holiday!

- Mini Club (04-12 years)
- Teen Club (13-17 years)
- Mini Disco
- Mini Cinema

- Playground (outdoor)
- Mini pool and activity equipments
- Baby stroller (extra charge)
- Developmental games and activities, shows for children



Daily Activities

DJ performance at the Beach Bar

Karaoke

Night Shows

Live Music Bands

Fitness (outdoor)

Themed Parties

Backgammon, chess, card games etc.

Sports Activities

Billiards (extra charge)

Book & Magazine Corner

Yoga & Meditation



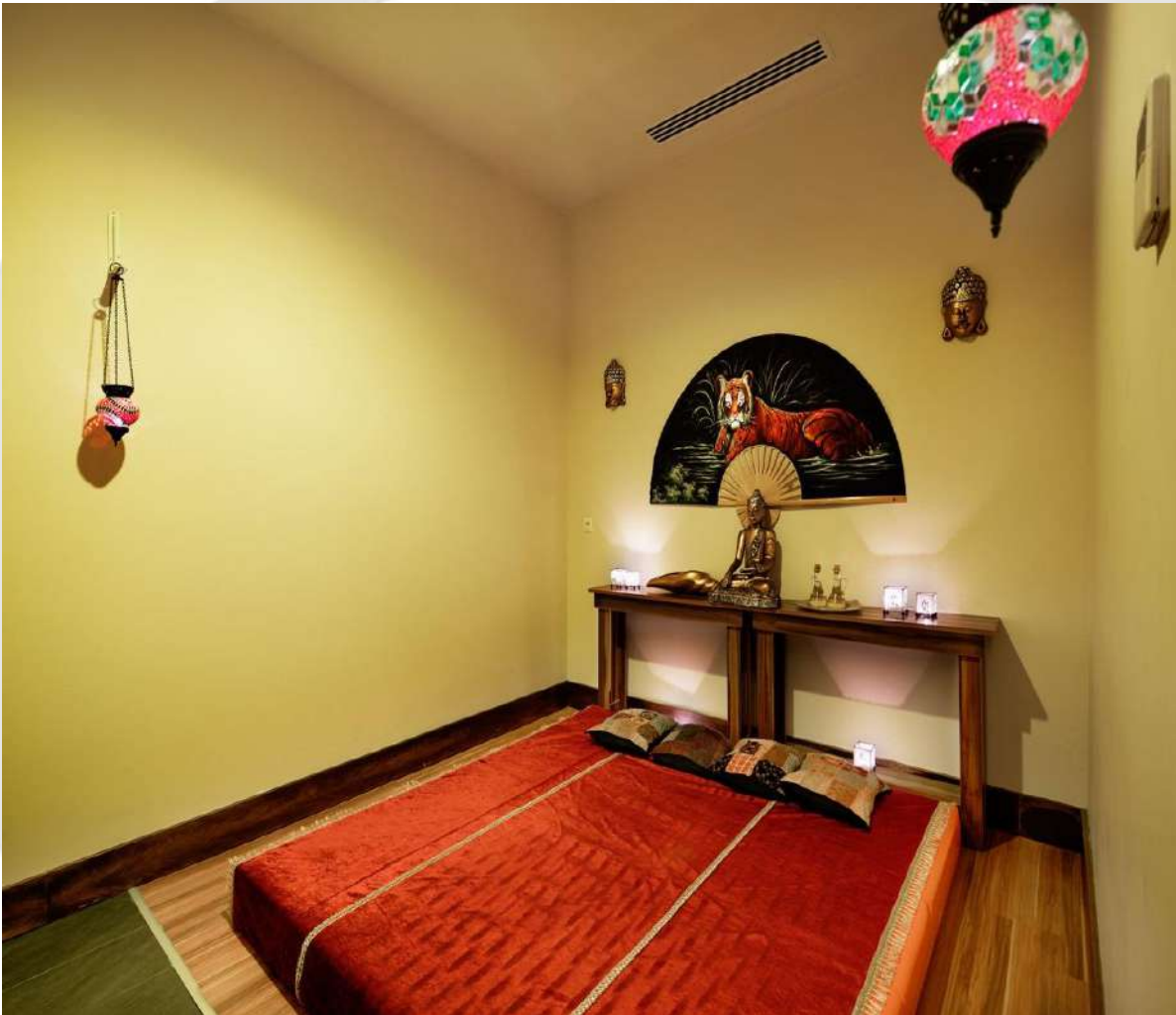
★★★★★

CRYSTAL HOTELS

RESORT & SPA
KEMER • BELEK • SIDE • BODRUM



CRYSTALCLEAR
Spa Center



❖ GREENBAY SPA



Free of Charge Services

Relax Area
Sauna
Turkish Bath
Steam Room

Services with Extra Charge

Massage Rituals and Detox Programs
Skin and body treatments
Hairdresser and beauty salon

GREEN BAY FITNESS



❖ SPORTS ACTIVITIES



Free of Charge Services

Tennis courts (2 pcs)

Boccia, darts, aerobics, beach volleyball, table tennis, basketball, mini football

Fitness Center, yoga & meditation, stretch, aqua gymnastics

Services with Extra Charge

Tennis court lighting and tennis equipment

Motorized and non-motorized water sports (Jet ski, banana, parasailing, ringo, surfing and windsurfing, (certificate required))

GENERAL SERVICES (FREE OF CHARGE)

Wake-Up Service

Mini Bar

Message Service

Guest Relations desk

Parking Lot (OUTDOOR)

Daily table reservations in the Main Restaurant for disabled guests

Luggage Carrier Staff

Special landscaping allowing disabled guests to access any area of the facility

Wi-Fi

Turkish Bath-Sauna, Fitness

GENERAL SERVICES (EXTRA CHARGE)

Telephone, fax, photocopy

Laundry (washing, ironing and tailor service)

Shopping Center (Shops)

Transfer Services

Rent a Car, Baby Stroller Rental

Doctor Service

Photography Service

SHOPPING CENTER

Market

Boutique

Hairdresser

Photographer

Leather Shop

IMPORTANT INFORMATION

- **Quality Management Systems:** **ISO 9001** Quality Management System
ISO 14001 Environmental Management System
ISO 50001 Energy Management System
- **ISO 10002** Customer Satisfaction Management System
- **ISO 45001** Occupational Health and Safety Management System
- **ISO 22000** Food Safety Management System
- Officially certified first class products and brands are used in all Food and Service offerings.
- Guests who are allergic to any food products are required to inform the Guest Relations of their situation upon entering the facility. Otherwise, the Hotel Management is not responsible for any problems that may occur.
- In accordance with the laws of the Republic of Turkey as of 19.05.2008, smoking is prohibited in general indoor areas.
- Pets are not allowed in our facility.
- Hotel Check-In time 14:00 and Check-Out time is 12:00. Even if the room is left on time, the use of the facility services after 12:00 is subject to an extra charge.
- Some restaurants and bars may have a dress code. (Dinner buffet and A la Carte Restaurants)
- Air-conditioning working hours are automatically adjusted by the automation system according to the outside weather conditions in order to provide maximum comfort.
- Alcoholic beverages, as well as tobacco products and alcohol, are not served and sold to the guests under the age of 18.
- Alcohol is not served to the guests with health risks.
- Preparatory works carried out during the opening and closing of the season may be delayed due to the weather conditions.
- The opening date of the beach is determined by the hotel management according to the weather conditions.
- The hotel management reserves the right to unilaterally make changes in all services and hours stated in the Factsheet due to pandemia, weather conditions and similar reasons beyond the control.
- Days when restaurants and bars are closed set by the hotel management may vary depending on weather conditions and reservation requests.
- In terms of hygiene and safety it is not suitable to take food, beverage and equipment out from food and beverage units to outdoor areas.
- Bath amenities are provided in accordance with the number of persons on daily basis.
- Information letter with general rules of the facility is given upon arrival to all guests against signature.
- In case if sun bed is occupied but not being used for a long time, the hotel authorized personnel may take the belongings away from the sun bed to empty it.
- Fishing and hunting within the swimming borders are prohibited.
- Motor vessels cannot be used within the swimming borders.
- All consumables, guest amenities, towels, mini bar contents, and cosmetic products provided in the rooms are served as an all-inclusive package for daily use within the facility. It is not appropriate to take these supplies out of the facility.
- The hotel management reserves the right to make unilateral changes regarding the services and information in this guide.
- Our current concept is always available on our crystalhotels.com.tr website. Tour Operators and Agencies acknowledge that currently published concepts are valid within the scope of the contracts and they will update this information simultaneously on their sales and marketing channels.
- **Crystal Hotels does not accept responsibility** for out-of-date content on the web sites of agencies and tour operators.

MEASURES AGAINST GLOBAL WARMING IMPLEMENTED IN OUR HOTELS

Natural Gas Usage

Waste sorting

Usage of recyclable materials

Usage of Energy Saver System in rooms

Usage of electricity-saving lighting and sensors

Usage of sensors and aerators to save water

Solar Energy Usage



IMPORTANT INFORMATION

LEGAL WARNING

In accordance with the law numbered 5727, smoking is prohibited in the indoor areas of our hotel.

Alcoholic beverages are not served to people under the age of 18.

Alcoholic beverages are not served in bottles.

Alcoholic beverages are not served at breakfast.

Pets are not allowed in our hotel.

Electric kettles are used in the rooms and it is obligatory to read and approve the operating instructions.



UP-TO-DATE PHOTOS, VIDEO, LOGO, FACT SHEET

CRYSTAL GREENBAY RESORT & SPA

You can access all up-to-date information, fact sheets, images, logos and videos from the addresses below.

www.crystalhotels.com.tr



<http://acente.kilithg.com/>

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Kilit Hospitality Group
Mobile Application



on your IOS and ANDROID mobile phones.

